

# Aetna

# Support on your terms

The information you need, when you need it



# A One-Stop Shop

---

6.3% of calls result in a clinical program referral!

93% satisfied with the Health

Line







# Member Payment Estimator in- and out-of-network cost estimates

- ‡ Real-time out-of-pocket estimates\* for the most common medical, non-emergency health care services, including those that may offer the biggest opportunity to save on health care expenses and allow comparison shopping
- ‡ Lets you compare costs for physician office visits, surgical procedures, and diagnostic tests and procedures at different doctors or facilities before you receive care
- ‡ Allows you to compare up to ten in-network providers or facilities at one time
- ‡ Estimates based on your actual benefits plan (including deductible, coinsurance, copays, plan limits)
- ‡ Provides estimates for service bundles
- ‡ Helps you understand the money you can save without compromising your quality of care

\*Estimated costs not available in all markets. The tool provides an estimate of what would be owed for a particular service based on the plan at that very point in time. Actual costs may differ from an estimate if, for example, claims for other services are processed after the estimate is provided but before the claim for this service is submitted. Or, if the doctor or facility performs a different service at the time of the visit. HMO members can only look up estimated costs for doctor and outpatient facility services.

# Make the most of prescription drug coverage



Find out about drug coverage

Go to [www.aetna.com/formulary](http://www.aetna.com/formulary)

Select the **Aetna Standard Plan**

Just log in to Aetna at [www.aetna.com](http://www.aetna.com).

No Internet? Call the number on your Aetna member ID card.

**TIP**

A formulary is a preferred drug list. You may pay less for drugs on the list.



# Connect with us $\pm$ wherever, whenever through Aetna Health (mobile app)

- $\pm$  Find a doctor or urgent care center
- $\pm$  Research claims
- $\pm$  Get your ID card
- $\pm$  Price-a-Drug<sup>SM</sup>
- $\pm$  Access your personal

